

Totalbiz

24 Months Term

Power-up with Totalbiz™ business nbn plans from just \$80 per month for 24 months!

Totalbiz gives you access to reliable and fast business nbn plans with Australia-based support and option of 1Gbps (811 Mbps Typical Business Speed) speed plans.

Do biz in a quizz with these Totalbiz benefits:

Australia-based support in under 5 minutes	Faster speeds with Speedblast™	1Gbps Speed plans	Unlimited Data
Jump to the front of the queue with priority status and talk to us within five minutes.	2 FREE Speed Upgrade Days to 1Gbps (811 Mbps Typical Business Speed) every month.	Option to select high speed tier plans of 1Gbps (811 Mbps Typical Business Speed).	Get a competitive edge with unlimited data across a range of nbn business plans.

Choose the plan that best suits your business

nbn™ 50/20 Typical Business hour speed: 50/17 Mbps	nbn™ 100/20 Typical Business hour speed: 98/17 Mbps	nbn™ 100/40 Typical Business hour speed: 98/34 Mbps	nbn™ 250/25 Typical Business hour speed: 250/21 Mbps
\$80/mth for 24 mths Total Minimum Cost: \$1,920	\$85/mth for 24 mths Total Minimum Cost: \$2,040	\$90/mth for 24 mths Total Minimum Cost: \$2,160	\$95/mth for 24 mths Total Minimum Cost: \$2,280
Speedblast™ eligible 2 FREE Speed Upgrade Days to 1Gbps (811 Mbps Typical Business Speed) every month.	Speedblast™ eligible 2 FREE Speed Upgrade Days to 1Gbps (811 Mbps Typical Business Speed) every month.	Speedblast™ eligible 2 FREE Speed Upgrade Days to 1Gbps (811 Mbps Typical Business Speed) every month.	Speedblast™ eligible 2 FREE Speed Upgrade Days to 1Gbps (811 Mbps Typical Business Speed) every month.
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For basic web use & applications	For emails, large files & VoIP calls	For emails, large files & VoIP calls	For emails, large files & VoIP calls
nbn™ 1000/50 Typical Business hour speed: 811/42.5 Mbps	nbn™ 250/100 Typical Business hour speed: 250/85 Mbps	nbn™ 500/200 Typical Business hour speed: 405/170 Mbps	nbn™ 1000/400 Typical Business hour speed: 811/340 Mbps
\$110/mth for 24 mths Total Minimum Cost: \$2,640	\$125/mth for 24 mths Total Minimum Cost: \$3,000	\$145/mth for 24 mths Total Minimum Cost: \$3,480	\$175/mth for 24 mths Total Minimum Cost: \$4,200
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For Multi-VoIP calls & cloud usage	For video calls and cloud usage	For Multi-VoIP calls & cloud usage	For Multi-VoIP calls & cloud usage

All charges Inclusive of GST - Promotional rates may apply in place of the standard plan charges shown above as detailed by Superloop from time to time.

For More information, contact our Business sales team: **1800 57 87 37**

Product Guide: Superloop Totalbiz 24 months Contract plans (05.09.24)

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Other Totalbiz plan benefits:

The Connectors	Bonus static IP address	FREE* Plug & Play modem or router	Add a phone service
Our specialist team of Connectors are ready to get your business connected fast.	Included static IP address with your business nbn connection for easy remote access.	Enjoy a \$0 upfront* Amazon eero 6+ Wi-Fi router OR ZTE H1600 router/modem (if you stay connected for 24 months).	Bundle a VoIP phone service with your business nbn service and get our \$10/mth voice plan FREE for the first six months.

Add business phone with \$10 unlimited call pack FREE for the first six months

Get unlimited local and national calls, unlimited calls to Australian mobiles in Australia and unlimited international calls to 12 countries FREE for the first six months.

\$10/mth phone & unlimited business call packs

Unlimited local & national calls. Unlimited 1300/13 calls. Unlimited calls to Australian mobiles (in Australia). Unlimited international calls to: UK, New Zealand, USA, Germany, Hong Kong, Japan, France, Canada, China, Singapore, India and Croatia. [Other country call rates.](#)



Add a \$0 upfront* modem or router

Get the most out of your nbn business connection with a router or modem that's designed to ensure the optimum performance of your service and is pre-configured for quick connection. Choice of either:

Amazon eero 6+ with eero Secure

The \$0 upfront* Amazon eero 6+ Wi-Fi router is a modem alternative that delivers speed and reliability. Plus, get free access to eero Secure and protect your internet connected devices with a subscription service that elevates your eero experience (if you stay connected for 24 months).



~~\$170~~ **\$0 upfront*** (\$20 shipping)

ZTE H1600 modem and router

Access your connection on the \$0 upfront* ZTE H1600 combines both modem and router for the ultimate Wi-Fi experience (if you stay connected for 24 months). You'll also get support for VoIP functions with the ability to run two phone lines simultaneously



~~\$170~~ **\$0 upfront*** (\$20 shipping)

All charges Inclusive of GST

* \$0 upfront modem or router if you stay connected for 24 months. Modem Payout Fee applies if you cancel within 24 months.

Increase your internet speed with Speedblast™

Get maximum speeds of 1Gbps (811 Mbps Typical Business Speed) for your business with up to 2 FREE Upgrade Days every month. [See full T&Cs](#)



[Learn more about Speedblast™](#)

Things you need to know

Available subject to qualification

Plan inclusions, prices and promotional offers advertised may not be available at all addresses. Service qualification address check is only a preliminary result of plans and prices available in your area. Note: result may vary, together with plans, prices, and promotions available at your address, as your order and connection is processed.

About Speedblast™

Speedblast™ is only available to Superloop business nbn customers with a Totalbiz plan. Only customers on Totalbiz business nbn plans on service speed 50/20, 100/20, 100/40, and 250/25Mbps (Eligible Plans) qualify for speeds of 1Gbps (811 Mbps Typical Business speed) with 2 FREE Speed Upgrade Days per month. Full T&Cs [here](#).

Cancellation Fee

A cancellation fee will apply if you cancel your Broadband service within the minimum contract term. The details of the applicable Cancellation Fee is stated in the Superloop Totalbiz Critical Information Summary located on Superloop Terms & Conditions page [here](#).

Changing your plan

Changing your Superloop nbn plan is free when you are on No lock-in plans. You can switch to a plan of higher or lower value without being hit with a plan change fee.

If you are in a Fixed-Term Agreement, you can switch to a plan of higher value without being hit with a plan change fee and keep your contract end date and terms. You may be charged a plan change fee or cancellation fee if you switch to a plan of lower value during your Fixed-Term agreement.

Simply log into SuperHub or calling 1800 57 87 37 and selecting your new plan. Please note that you can only switch to a new Superloop nbn plan no more than once each month

Typical business hour speed explained

Typical business hour speed is the average speed experienced by a representative group of users between the hours of 9am and 5pm workdays. It is not a guaranteed minimum speed, and past performance is not an indication of expected future speed. The actual speed you will experience depends on many factors such as your access technology, the total demand on the network, local internet traffic and your physical line condition. For more information, see [about nbn speeds](#).

Modem Pay Out Fee

Regardless of the service term contract chosen if the customer chooses a Superloop-supplied modem, a Modem Payout Fee will apply if you cancel your Broadband Service within 24 months of activation. Details of the Modem Pay Out Fee are stated in the Superloop Totalbiz Critical Information Summary located on Superloop Terms & Conditions page [here](#).

Service Connection Charges

Additional service connection charges may apply depending on the type of connection (or reconnection) and the type of work required to activate your new broadband service.

Payment information

A payment verification charge of \$1 will be debited to your account at the time of sale. This will be credited back to you on your first invoice. You can also organize to pay by Direct Debit to avoid the 1% Credit Card surcharge.

Full terms and conditions

For Superloop Business nbn Broadband Terms and Conditions AND Superloop Totalbiz Critical Information Summary please refer to the Superloop Terms & Conditions page [here](#).

Superloop Totalbiz Key Facts Sheet available [here](#).

Get in touch

For more information, please contact your Account Manager or our sales team.

1800 57 87 37
smbsales@superloop.com

superloop.com